The Total Economic Impact™ Of HPE SimpliVity Hyperconverged Infrastructure

Cost Savings And Business Benefits Enabled By HPE SimpliVity
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ABOUT FORRESTER CONSULTING

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Executive Summary

HPE provides hyperconverged infrastructure solutions that help its customers increase the operational efficiency of IT infrastructure and data services. HPE commissioned Forrester Consulting to conduct a Total Economic Impact™ (TEI) study and examine the potential return on investment (ROI) enterprises may realize by deploying hyperconverged infrastructure. The purpose of this study is to provide readers with a framework to evaluate the potential financial impact of HPE SimpliVity on their organizations.

To better understand the benefits, costs, and risks associated with this investment, Forrester interviewed several customers with years of experience using HPE SimpliVity. HPE helps its customers integrate all infrastructure services in virtualized environments onto x86 building blocks.

Prior to using HPE SimpliVity, the customers faced expensive upgrades to their existing server and storage infrastructure, increasing complexity to keep up with best practices for backup/recovery and disaster recovery, and rapidly growing virtual desktop infrastructure (VDI) deployments.

Overall, using HPE SimpliVity resulted in reduced costs of 69%. The IT manager at a financial services firm told Forrester, “I’m able to spend more time finding better solutions for the business instead of spending it on day-to-day maintenance.”

Key Findings

Quantified benefits. The following risk-adjusted present value (PV) benefits are representative of those experienced by the companies interviewed:

- **Avoided cost of server and storage hardware of $2,132,130.** By implementing six HPE SimpliVity hyperconverged infrastructure nodes, customers avoided major hardware upgrades, retired storage and servers, and avoided the annual maintenance cost on those devices.

- **Reduced cost of professional services of $155,471.** The previous server and storage architecture required additional professional services to augment the expertise of the internal team. By implementing HPE SimpliVity, customers were able to reduce spending on professional services to manage and maintain infrastructure.

- **Reduced labor to manage backups of $161,148.** After implementing HPE SimpliVity and leveraging the built-in data protection capabilities of the platform, backup administrators saved 5 hours every day that they previously spent confirming backups and resolving problems.

- **Avoided cost of data center floor space valued at $119,070.** Most companies lease raised floor data center space, and using hyperconverged infrastructure reduced the physical footprint and lowered power and cooling costs.

- **Avoided cost of performing system updates that cost $19,627.** The previous infrastructure required system updates several times per year, each of which required 6 hours of staff time to perform.

- **Reduced licensing costs of software tools by $49,737.** Some companies eliminated the need for software tools that became superfluous.
Unquantified benefits. The interviewed organizations experienced the following benefits, which are not quantified for this study:

› **Improved disaster recovery operations.** HPE SimpliVity global unified management, coupled with globally aware data efficiency for virtual machine (VM) mobility, made it easier to test and implement disaster recovery capabilities. The result was reduced staff time and increased assurance that the organization could effectively operate from a remote site.

› **Integrated management console and VM toolsets.** The backup manager of one company told Forrester: “We wanted to be able to manage everything from one place. HPE SimpliVity allows us to manage the entire virtualized environment from vCenter, which was one piece that was compelling us to adopt HPE SimpliVity.”

› **Significant reduction of input/output operations per second (IOPS).** One IT manager said: “Getting rid of IOPS during the proof of concept with HPE SimpliVity was an eye opener. Prior to HPE SimpliVity, we had a file server that was running about 700 to 800 IOPS. With HPE SimpliVity, we’ve seen a drastic reduction in IOPS across all 200 servers in our environment.”

Costs. The interviewed organizations experienced the following PV risk-adjusted costs:

› **Cost of HPE SimpliVity hyperconverged infrastructure totaling $923,125.** The cost for six HPE SimpliVity nodes and 12% annual subscription fees.

› **Effort required to move data of $10,250.** Moving terabytes of data from the old storage system to HPE SimpliVity hyperconverged infrastructure required the effort of two employees for three weeks.

Forrester’s interviews with seven existing customers and subsequent financial analysis found that an organization based on these interviewed organizations experienced benefits of nearly $2.6 million over three years versus costs of $933,375, adding up to a net present value (NPV) of just over $1.7 million and an ROI of 183%. 

### Financial Summary

<table>
<thead>
<tr>
<th>Payback: 7.2 months</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Total benefits PV, $2.6M</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total costs PV, $933K</td>
</tr>
</tbody>
</table>

### Benefits (Three-Year)

<table>
<thead>
<tr>
<th>Avoided cost of storage and server hardware</th>
<th>Reduced cost of professional services</th>
<th>Reduced labor to manage backups</th>
<th>Avoided cost of data center floor space</th>
<th>Avoided cost of performing system updates</th>
<th>Reduced software licensing</th>
</tr>
</thead>
<tbody>
<tr>
<td>$2.1M</td>
<td>$155.5K</td>
<td>$161.1K</td>
<td>$119.1K</td>
<td>$19.8K</td>
<td>$49.7K</td>
</tr>
</tbody>
</table>
The Total Economic Impact™ Of HPE SimpliVity Hyperconverged Infrastructure

TEI Framework And Methodology

From the information provided in the interviews, Forrester has constructed a Total Economic Impact™ (TEI) framework for those organizations considering implementing HPE SimpliVity hyperconverged infrastructure.

The objective of the framework is to identify the cost, benefit, flexibility, and risk factors that affect the investment decision. Forrester took a multistep approach to evaluate the impact that HPE SimpliVity hyperconverged infrastructure can have on an organization:

- **DUE DILIGENCE**
  Interviewed HPE SimpliVity stakeholders and Forrester analysts to gather data relative to hyperconverged infrastructure.

- **CUSTOMER INTERVIEWS**
  Interviewed seven organizations using hyperconverged infrastructure to obtain data with respect to costs, benefits, and risks.

- **COMPOSITE ORGANIZATION**
  Designed a composite organization based on characteristics of the interviewed organizations.

- **FINANCIAL MODEL FRAMEWORK**
  Constructed a financial model representative of the interviews using the TEI methodology and risk-adjusted the financial model based on issues and concerns of the interviewed organizations.

- **CASE STUDY**
  Employed four fundamental elements of TEI in modeling HPE SimpliVity hyperconverged infrastructure’s impact: benefits, costs, flexibility, and risks. Given the increasing sophistication that enterprises have regarding ROI analyses related to IT investments, Forrester’s TEI methodology serves to provide a complete picture of the total economic impact of purchase decisions. Please see Appendix A for additional information on the TEI methodology.

**DISCLOSURES**

Readers should be aware of the following:

This study is commissioned by HPE and delivered by Forrester Consulting. It is not meant to be used as a competitive analysis.

Forrester makes no assumptions as to the potential ROI that other organizations will receive. Forrester strongly advises that readers use their own estimates within the framework provided in the report to determine the appropriateness of an investment in HPE SimpliVity hyperconverged infrastructure.

HPE reviewed and provided feedback to Forrester, but Forrester maintains editorial control over the study and its findings and does not accept changes to the study that contradict Forrester’s findings or obscure the meaning of the study.

HPE provided the customer names for the interviews but did not participate in the interviews.
The HPE SimpliVity Hyperconverged Infrastructure Customer Journey

BEFORE AND AFTER THE HPE SIMPLIVITY HYPERCONVERGED INFRASTRUCTURE INVESTMENT

Interviewed Organizations

For this study, Forrester conducted seven interviews with HPE SimpliVity hyperconverged infrastructure customers. Interviewed customers include the following:

<table>
<thead>
<tr>
<th>INDUSTRY</th>
<th>REGION</th>
<th>INTERVIEWEE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Higher education</td>
<td>North America</td>
<td>Senior system administrator</td>
</tr>
<tr>
<td>Financial services</td>
<td>North America</td>
<td>IT manager</td>
</tr>
<tr>
<td>Healthcare</td>
<td>North America</td>
<td>IT manager</td>
</tr>
<tr>
<td>Financial services</td>
<td>Europe</td>
<td>Head of information security</td>
</tr>
<tr>
<td>Healthcare provider</td>
<td>North America</td>
<td>Director, infrastructure</td>
</tr>
<tr>
<td>Construction</td>
<td>North America</td>
<td>System administrator</td>
</tr>
<tr>
<td>Transportation</td>
<td>North America</td>
<td>Network administrator</td>
</tr>
</tbody>
</table>

Key Challenges

Before using HPE SimpliVity, each of the interviewed companies:

› **Faced significant upgrades.** One company was reaching the maximum capacity of its storage system; another company was facing the end-of-life support from the vendor. Each of the companies began evaluating hyperconverged infrastructure solutions because of major, imminent upgrade requirements.

› **Spent a lot of time managing storage, including backups.** On average, the organizations purchased 8 hours per week of professional services to help manage, configure, or optimize storage environments. In addition, backup administrators spent 25 hours every week to verify that backups completed correctly and to resolve any anomalies.

› **Deployed an increasing number of VDI users.** One organization is growing heavily through acquisition and uses VDI to quickly standardize organizations on its enterprise applications. Another organization uses VDI to deploy both enterprise and desktop applications to a diverse set of users who provide their own desktop and mobile devices.

“Costs started to escalate, and we hit a critical mass of our core infrastructure. The hardware was coming up for end-of-life as well as some significant maintenance renewals.”

*IT manager, financial services organization*
Solution Requirements
The interviewed organizations searched for a solution that could:
› Improve storage efficiency of IT infrastructure.
› Allow the user organization to perform backups more quickly and efficiently.
› Provide the IT team with the bandwidth to focus on more strategic projects that help drive business processes.

Key Results
The interviews revealed that using HPE SimpliVity resulted in:

› **An average improvement in storage efficiency of 52:1.**
  Four of the seven companies provided Forrester with exact improvements in the storage efficiency from the “always-on inline deduplication, optimization, and compression” of HPE SimpliVity. The improvements experienced were 25:1, 30:1, 45:1, and 110:1.

› Simplified backup operations. In addition to eliminating the cost for physical storage and server assets, interviewed organizations avoided professional services, reduced the effort required to manage backups, and were able to deploy a robust disaster recovery solution — something that had previously been too difficult to manage.

Based on the interviews, Forrester constructed a TEI framework, a composite company, and an associated ROI analysis that illustrates the areas financially affected. The composite organization is representative of the seven companies that Forrester interviewed and is used to present the aggregate financial analysis in the next section. The composite organization that Forrester synthesized from the customer interviews has the following characteristics:

Composite Organization
› Replaced servers and storage to avoid required upgrade costs and $720,000 in annual leases. Based on prices shared by the interview companies, this pricing roughly equates to about 20 TBs of redundant array of independent disks (RAID) storage and 45 physical VM hosts.
› Managed two data center locations — one primary center and a backup and disaster recovery facility. Backups are run nightly and require several hours of management time every day.
› Faced end-of-life challenges or significant upgrade expenses for its storage and server environment that totaled $400,000. In one case, the expense was a technology upgrade, and in another it was a data center relocation project.

Key assumptions
$720K in avoided annual leases
Two data center locations
Faced storage and server upgrade expenses of $400,000

“The way HPE SimpliVity does it is they only have to move the blocks of data that change. What used to take hours to restore a machine literally takes seconds now.”
System administrator

“HPE SimpliVity enabled me to invest my time finding better solutions to business problems instead of spending time on day-to-day maintenance.”
IT manager, financial services organization
Financial Analysis

QUANTIFIED BENEFIT AND COST DATA AS APPLIED TO THE COMPOSITE

Total Benefits

<table>
<thead>
<tr>
<th>REF.</th>
<th>BENEFIT</th>
<th>YEAR 1</th>
<th>YEAR 2</th>
<th>YEAR 3</th>
<th>TOTAL</th>
<th>PRESENT VALUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atr</td>
<td>Avoided cost of storage and server hardware</td>
<td>$1,085,760</td>
<td>$725,760</td>
<td>$725,760</td>
<td>$2,537,280</td>
<td>$2,132,130</td>
</tr>
<tr>
<td>Btr</td>
<td>Reduced cost of professional services</td>
<td>$38,250</td>
<td>$76,500</td>
<td>$76,500</td>
<td>$191,250</td>
<td>$155,471</td>
</tr>
<tr>
<td>Ctr</td>
<td>Reduced labor to manage backups</td>
<td>$64,800</td>
<td>$64,800</td>
<td>$64,800</td>
<td>$194,400</td>
<td>$161,148</td>
</tr>
<tr>
<td>Dtr</td>
<td>Avoided cost of data center floor space</td>
<td>$47,880</td>
<td>$47,880</td>
<td>$47,880</td>
<td>$143,640</td>
<td>$119,070</td>
</tr>
<tr>
<td>Etr</td>
<td>Avoided cost of performing system updates</td>
<td>$7,980</td>
<td>$7,980</td>
<td>$7,980</td>
<td>$23,940</td>
<td>$19,845</td>
</tr>
<tr>
<td>Ftr</td>
<td>Reduced licensing costs of software tools</td>
<td>$20,000</td>
<td>$20,000</td>
<td>$20,000</td>
<td>$60,000</td>
<td>$49,737</td>
</tr>
</tbody>
</table>

Total benefits (risk-adjusted) $1,264,670 $942,920 $942,920 $3,150,510 $2,637,402

Avoided Cost Of Storage And Server Hardware

Among the companies that Forrester interviewed:

- Most were motivated to adopt hyperconverged infrastructure solutions because they faced major upgrade or refresh costs looming in the near future. Specifically:
  - One company was using a storage platform that was becoming obsolete and would soon no longer being supported.
  - Another company faced a significant cost to relocate some of its data centers.

While the exact nature of the cost varied, the composite company:

- Avoided $400,000 in upgrade costs by adopting HPE SimpliVity.
- Avoided annual lease costs for the previous infrastructure (both servers and storage racks) that totaled $720,000.
- Avoided $86,400 in annual maintenance fees.

Because the value of this benefit was relatively consistent among the companies that Forrester interviewed:

- Forrester assigned a moderate risk quotient of 10% to this benefit.
- The risk-adjusted PV benefit over three years totaled $2,132,130.

The table above shows the total of all benefits across the areas listed below, as well as present values (PVs) discounted at 10%. Over three years, the composite organization expects risk-adjusted total benefits to be a PV of over $2.6 million.
Reduced Cost Of Professional Services

The organization spent regular amounts on professional services to help configure and manage its technical environments before adopting HPE SimpliVity. Larger organizations hire in-house staff rather than paying for professional services, but Forrester found that this savings applies for all company sizes.

For the composite organization, Forrester assumes that:

- On average, the organization purchased 8 hours of professional services per week.
- After adopting HPE SimpliVity, the composite organization cut back the level of professional services by 50% during the first year, while migrating and retiring its current solutions.

As shown in the following table, the savings over three years totaled $182,908. Because some organizations incurred significant costs for financial services and other companies spent little, if anything, on professional services, Forrester risk-adjusted and reduced by 15%. The risk-adjusted PV benefit totaled $155,471 over three years.

### Reduced Cost Of Professional Services: Calculation Table

<table>
<thead>
<tr>
<th>REF.</th>
<th>METRIC</th>
<th>CALC.</th>
<th>YEAR 1</th>
<th>YEAR 2</th>
<th>YEAR 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>B1</td>
<td>Avoided hours of professional services</td>
<td>year 1: 50%; years 2-3: 100%</td>
<td>200</td>
<td>400</td>
<td>400</td>
</tr>
<tr>
<td>B2</td>
<td>Average cost per user</td>
<td></td>
<td>$225</td>
<td>$225</td>
<td>$225</td>
</tr>
<tr>
<td>Bt</td>
<td>Reduced cost of professional services</td>
<td>B1*B2</td>
<td>$45,000</td>
<td>$90,000</td>
<td>$90,000</td>
</tr>
<tr>
<td></td>
<td>Risk adjustment</td>
<td></td>
<td>↓15%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Btr</td>
<td>Reduced cost of professional services</td>
<td></td>
<td>$38,250</td>
<td>$76,500</td>
<td>$76,500</td>
</tr>
</tbody>
</table>
Reduced Labor To Manage Backups
Each of the companies told Forrester that using HPE SimpliVity reduced the effort of their backup administrators by an average of 25 man-hours per week for a total productivity improvement over three years of $216,000. Because each of the companies had a similar experience, this benefit was risk-adjusted and reduced by only 10%, resulting in a risk-adjusted PV benefit of $161,148.

### Reduced Labor To Manage Backups: Calculation Table

<table>
<thead>
<tr>
<th>REF.</th>
<th>METRIC</th>
<th>CALC.</th>
<th>YEAR 1</th>
<th>YEAR 2</th>
<th>YEAR 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>C1</td>
<td>Hours saved for backup admins</td>
<td>25 hours* 52 weeks</td>
<td>1,300</td>
<td>1,300</td>
<td>1,300</td>
</tr>
<tr>
<td>C2</td>
<td>Full-time employee equivalence</td>
<td>C1/2080</td>
<td>0.6</td>
<td>0.6</td>
<td>0.6</td>
</tr>
<tr>
<td>C3</td>
<td>Average burdened salary for backup admin</td>
<td></td>
<td>$120,000</td>
<td>$120,000</td>
<td>$120,000</td>
</tr>
<tr>
<td>Ct</td>
<td>Reduced labor to manage backups</td>
<td>C2*C3</td>
<td>$72,000</td>
<td>$72,000</td>
<td>$72,000</td>
</tr>
<tr>
<td>Ctr</td>
<td>Reduced labor to manage backups (risk-adj.)</td>
<td></td>
<td>$64,800</td>
<td>$64,800</td>
<td>$64,800</td>
</tr>
</tbody>
</table>

Avoided Cost Of Data Center Floor Space
As the organizations eliminated storage and server assets, they also avoided paying for the associated fee for data center floor space, the power to run the equipment, and the cost of cooling. One organization told Forrester that its average power immediately shifted downward from 2,700 kilowatts to 1,500 kilowatts. Another customer stated they replaced 120 rack units of data center space with 12 rack units of HPE SimpliVity hyperconverged infrastructure nodes (e.g. six 2 RU systems) resulting in 10:1 reduced data center footprint.

The average savings for the interviewed companies was $4,200 per month for a total of $151,200 over three years. Since each of the companies experienced this result, this benefit was risk-adjusted and reduced by 5% for a risk-adjusted PV benefit of $119,070.

### Avoided Cost Of Data Center Floor Space: Calculation Table

<table>
<thead>
<tr>
<th>REF.</th>
<th>METRIC</th>
<th>CALC.</th>
<th>YEAR 1</th>
<th>YEAR 2</th>
<th>YEAR 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>D1</td>
<td>Reduced cost of data center space, power reductions, and cooling cost reductions</td>
<td>$4,200 per month</td>
<td>$50,400</td>
<td>$50,400</td>
<td>$50,400</td>
</tr>
<tr>
<td>Dt</td>
<td>Avoided cost of data center floor space</td>
<td></td>
<td>$50,400</td>
<td>$50,400</td>
<td>$50,400</td>
</tr>
<tr>
<td>Dtr</td>
<td>Avoided cost of data center floor space (risk-adjusted)</td>
<td></td>
<td>$47,880</td>
<td>$47,880</td>
<td>$47,880</td>
</tr>
</tbody>
</table>
Avoided Cost Of Performing System Updates

The infrastructure in place before HPE SimpliVity required an average of 12 system updates per year. Each update required 12 hours of professional services, costing a total of $8,400 per year or $25,200 over three years. This benefit was risk-adjusted and reduced by 5%. The risk-adjusted PV benefit from reducing errors in orders totaled $19,845 over three years.

### Avoided Costs Of Performing System Updates: Calculation Table

<table>
<thead>
<tr>
<th>REF.</th>
<th>METRIC</th>
<th>CALC.</th>
<th>YEAR 1</th>
<th>YEAR 2</th>
<th>YEAR 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>E1</td>
<td>Hours spent performing system updates</td>
<td>12 hours*12 updates/year</td>
<td>144</td>
<td>144</td>
<td>144</td>
</tr>
<tr>
<td>E2</td>
<td>Full-time employee equivalence</td>
<td>E1/2080</td>
<td>0.07</td>
<td>0.07</td>
<td>0.07</td>
</tr>
<tr>
<td>E3</td>
<td>Average burdened salary for backup admin</td>
<td>$120,000</td>
<td>$120,000</td>
<td>$120,000</td>
<td></td>
</tr>
<tr>
<td>Et</td>
<td>Avoided cost of performing system updates</td>
<td>E2*E3</td>
<td>$8,400</td>
<td>$8,400</td>
<td>$8,400</td>
</tr>
<tr>
<td></td>
<td>Risk adjustment</td>
<td>↓5%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Etr</td>
<td>Avoided cost of performing system updates (risk-adjusted)</td>
<td></td>
<td>$7,980</td>
<td>$7,980</td>
<td>$7,980</td>
</tr>
</tbody>
</table>

Reduced Licensing Costs Of Software Tools

Companies avoided the need for specific software tools. The most common tools were for backup and recovery activities. The director of infrastructure at the healthcare provider told Forrester, “We were completely compliant with licensing, and using HPE SimpliVity helped us avoid gray areas that big software vendors try to expose you to when using shared storage.” Because only some companies experience this benefit, Forrester risk-adjusted the value downward by 20%, resulting in a risk-adjusted PV benefit of $49,737 over three years.

### Reduced Licensing Costs Of Software Tools: Calculation Table

<table>
<thead>
<tr>
<th>REF.</th>
<th>METRIC</th>
<th>CALC.</th>
<th>YEAR 1</th>
<th>YEAR 2</th>
<th>YEAR 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>F1</td>
<td>Reduced software licensing and related tools</td>
<td></td>
<td>$25,000</td>
<td>$25,000</td>
<td>$25,000</td>
</tr>
<tr>
<td>Ft</td>
<td>Reduced licensing costs of software tools</td>
<td>F1</td>
<td>$25,000</td>
<td>$25,000</td>
<td>$25,000</td>
</tr>
<tr>
<td></td>
<td>Risk adjustment</td>
<td>↓20%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ftr</td>
<td>Reduced licensing costs of software tools (risk-adjusted)</td>
<td></td>
<td>$20,000</td>
<td>$20,000</td>
<td>$20,000</td>
</tr>
</tbody>
</table>
Unquantified Benefits

In addition to the benefits quantified thus far, Forrester’s interviews with HPE SimpliVity’s customers highlighted additional benefits that they were unable to quantify. These unquantified benefits include:

› **Improved disaster recovery operations.** Most of the interviewed customers also use HPE SimpliVity at a redundant site for disaster recovery purposes. HPE SimpliVity’s global unified management, coupled with globally aware data efficiency for VM mobility, has made it easier to test disaster recovery capabilities — reducing time and labor costs — and provides added assurance that the organization will be able to operate from the remote site in case of an unplanned outage at the main site.

› **Integrated management console and VM toolsets.** The backup manager of one company told Forrester: “We wanted to be able to manage everything from one place. HPE SimpliVity allows us to manage everything from vCenter, which was one piece that was compelling us to adopt HPE SimpliVity.”

› **Significant reduction of IOPS.** One IT manager said, “Getting rid of IOPS during the proof of concept with HPE SimpliVity was an eye opener. Prior to HPE SimpliVity, we had a file server that was running about 700 to 800 IOPS. With HPE SimpliVity, we’ve seen a drastic reduction in IOPS across all 200 servers in our environment.”

Flexibility

The value of flexibility is clearly unique to each customer, and the measure of its value varies from organization to organization. There are multiple scenarios in which a customer might choose to implement hyperconverged infrastructure and later realize additional uses and business opportunities, including:

› **Providing the IT team bandwidth to work on strategic projects.** With HPE SimpliVity hyperconverged infrastructure, customers mentioned that their IT professionals now had time to work on projects that they previously did not have time to address. Multiple customers noted that they now had sufficient time to update their websites and develop features that enhanced their customers’ experiences.

Flexibility would also be quantified when evaluated as part of a specific project (described in more detail in Appendix A).
The composite organization experienced the following costs associated with HPE SimpliVity: the cost of six hyperconverged infrastructure nodes and the effort required to move the data. These represent the mix of internal and external costs experienced by the composite organization for initial planning, implementation, and ongoing maintenance associated with the solution.

The organization purchased a total of six HPE SimpliVity nodes for the company’s primary data center and for the secondary location to facilitate disaster recovery. The six nodes cost a total of $664,380 along with 13% annual maintenance fees. The total cost over three years totaled $923,487. Forrester risk-adjusted this cost upward by 5%, bringing the PV cost over three years to $923,125.

As an alternative to this fixed price model, HPE offers Flexible Capacity consumption-based model. Using the HPE Flexible Capacity model, customers would only pay for the HPE SimpliVity resources consumed on a monthly basis. The Flexible Capacity model would derive a different ROI and financial outcome.

### Cost of HPE SimpliVity Hyperconverged Infrastructure Nodes: Calculation Table

<table>
<thead>
<tr>
<th>REF.</th>
<th>METRIC</th>
<th>CALC.</th>
<th>INITIAL</th>
<th>YEAR 1</th>
<th>YEAR 2</th>
<th>YEAR 3</th>
<th>TOTAL</th>
<th>PRESENT VALUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>G1</td>
<td>Cost of HPE SimpliVity nodes</td>
<td>$664,380</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$664,380</td>
<td></td>
</tr>
<tr>
<td>G2</td>
<td>Annual maintenance fee</td>
<td>G1*13%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$86,369</td>
<td>$86,369</td>
</tr>
<tr>
<td>Gt</td>
<td>Cost of HPE SimpliVity nodes</td>
<td>G1+G2</td>
<td>$664,380</td>
<td>$86,369</td>
<td>$86,369</td>
<td>$86,369</td>
<td>$979,911</td>
<td>$933,375</td>
</tr>
<tr>
<td>Gtr</td>
<td>Cost of HPE SimpliVity nodes (risk-adjusted)</td>
<td>$697,599</td>
<td>$90,687</td>
<td>$90,687</td>
<td>$90,687</td>
<td>$90,687</td>
<td>$923,125</td>
<td></td>
</tr>
</tbody>
</table>

The table above shows the total of all costs across the areas listed below, as well as present values (PVs) discounted at 10%. Over three years, the composite organization expects risk-adjusted total costs to be a PV of $933,375.
Effort Required To Move Data

Setting up the HPE SimpliVity hyperconverged infrastructure nodes and moving data onto them took only a nominal effort by the organization. Two employees required 10 hours per week for three weeks to move terabytes of data, for a total labor cost of $3,462.

The setup costs were similar from organization to organization. The organization paid HPE SimpliVity an additional $6,300 to assist with configuration and data migration. As such, this cost was risk-adjusted up by 5%. The risk-adjusted cost of implementation was $10,250.

<table>
<thead>
<tr>
<th>REF.</th>
<th>METRIC</th>
<th>CALC.</th>
<th>INITIAL</th>
<th>YEAR 1</th>
<th>YEAR 2</th>
<th>YEAR 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>H1</td>
<td>Internal hours required</td>
<td>3 weeks *2 employees *10 hours</td>
<td>60</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>H2</td>
<td>Hourly rate</td>
<td>$120,000/2080</td>
<td>$58</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>H3</td>
<td>Total internal effort</td>
<td>H1*H2</td>
<td>$3,462</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>H4</td>
<td>HPE SimpliVity professional services</td>
<td></td>
<td>$6,300</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ht</td>
<td>Effort required to move data</td>
<td>H3+H4</td>
<td>$9,762</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Htr</td>
<td>Effort required to move data (risk-adjusted)</td>
<td>Ht*5%</td>
<td>$10,250</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
</tbody>
</table>

Risk adjustment: 5%
The Total Economic Impact™ Of HPE SimpliVity Hyperconverged Infrastructure

**Financial Summary**

**CONSOLIDATED THREE-YEAR RISK-ADJUSTED METRICS**

**Cash Flow Chart (Risk-Adjusted)**

The financial results calculated in the Benefits and Costs sections can be used to determine the ROI, NPV, and payback period for the composite organization’s investment. Forrester assumes a yearly discount rate of 10% for this analysis.

These risk-adjusted ROI, NPV, and payback period values are determined by applying risk-adjustment factors to the unadjusted results in each Benefit and Cost section.

**Cash Flow Table (Risk-Adjusted)**

<table>
<thead>
<tr>
<th></th>
<th>INITIAL</th>
<th>YEAR 1</th>
<th>YEAR 2</th>
<th>YEAR 3</th>
<th>TOTAL</th>
<th>PRESENT VALUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total costs</td>
<td>($707,849)</td>
<td>($90,687)</td>
<td>($90,687)</td>
<td>($90,687)</td>
<td>($979,911)</td>
<td>($933,375)</td>
</tr>
<tr>
<td>Total benefits</td>
<td>$0</td>
<td>$1,264,670</td>
<td>$942,920</td>
<td>$942,920</td>
<td>$3,150,510</td>
<td>$2,637,402</td>
</tr>
<tr>
<td>Net benefits</td>
<td>($707,849)</td>
<td>$1,173,983</td>
<td>$852,233</td>
<td>$852,233</td>
<td>$2,170,599</td>
<td>$1,704,028</td>
</tr>
<tr>
<td>ROI</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>183%</td>
</tr>
<tr>
<td>Payback period</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>7.2 months</td>
</tr>
</tbody>
</table>
HPE SimpliVity Hyperconverged Infrastructure: Overview

The following information is provided by HPE. Forrester has not validated any claims and does not endorse HPE or its offerings.

Hewlett Packard Enterprise can help you reduce risk, optimize costs, and quickly migrate with the Right Mix of technologies, services, and financing. HPE’s strategy is to make hybrid IT simple, power the intelligent edge, and HPE has the expertise to make it happen.

As part of the strategy, HPE acquired SimpliVity Corporation in early 2017 and now offers HPE SimpliVity 380 hyperconverged infrastructure based on the HPE ProLiant DL380 compute platform.

The HPE SimpliVity 380 building block dramatically simplifies IT by combining all infrastructure and advanced data services for virtualized workloads—including guaranteed data efficiency, data protection, and VM-centric management and mobility—with the world’s best-selling server platform for virtual environments, the HPE ProLiant DL380 Server.

HPE SimpliVity hyperconverged infrastructure represents a significant improvement over early forms of convergence and hyperconvergence, changing existing infrastructure paradigms in three ways: data efficiency, built-in data protection, and global unified management. All IT components are combined in a single shared pool of commodity x86 resources – powered by the ProLiant DL380. This enables a scalable, modular building-block approach that not only controls up front capital investment but also reduces OpEx. The modularity of HPE SimpliVity enables high scaling in small server/storage increments. All resources and workloads contained in the collective federation are managed centrally.

› **Data Efficiency:** A new data architecture dedupes, compresses, and optimizes all data at inception, inline, with no impact to performance. This is done through the HPE OmniStack Accelerator Card, which is a HPE SimpliVity specially designed PCIe card. Data is handled at a fine grain of 4KB-8KB once and forever, across all phases of the data lifecycle, tiers within the system (DRAM, flash/SSD, and HDD), data centers, and geographies. Median data efficiency in deployed environments has been 40:1, with one-third of HPE SimpliVity customers realizing data efficiencies of 100:1 or higher.

› **Built-in Data Protection:** The solution provides fully integrated local and remote backups at the VM level. Remote backups, to another site or to the cloud, can occur in ten-minute RPO intervals. Given the data efficiency capabilities of the platform, the solution provides instant VM recoverability. Each backup is a full logical backup with no need to manage snaps or delta copies of the data.

› **Global Federated Architecture:** An intelligent network of collaborative systems provides scale-out capabilities with VM-centric global management through a single unified interface for the entire global infrastructure. This feature enables a single administrator to manage all data centers and branch offices located anywhere globally, while giving visibility and control to take action on a per-VM basis.

HPE SimpliVity’s hyperconverged infrastructure offers distinct advantages over more conventional infrastructure choices by delivering next-generation IT infrastructure that delivers improved application performance; faster and more reliable data protection; global management across distributed environments from a central console; and ease of scale to meet growth demands — all while dramatically reducing costs.

To support HPE SimpliVity customers on their journey HPE provides expert, world-class support via HPE Pointnext. HPE Pointnext brings innovative IP (i.e., an extensive library of enterprise class designs and blueprints from over 11,000 successful implementations), decades of experience across our services team who works closely with HPE technologists and HPE Labs, and a partner ecosystem to deliver the advanced enterprise grade solutions. HPE Pointnext offers a variety of services and enables Flexible Capacity, pay-as-you-go, consumption options for customers.

For more information, visit www.hpe.com/info/simplivity.
Appendix A: Total Economic Impact

Total Economic Impact is a methodology developed by Forrester Research that enhances a company’s technology decision-making processes and assists vendors in communicating the value proposition of their products and services to clients. The TEI methodology helps companies demonstrate, justify, and realize the tangible value of IT initiatives to both senior management and other key business stakeholders.

Total Economic Impact Approach

Benefits represent the value delivered to the business by the product. The TEI methodology places equal weight on the measure of benefits and the measure of costs, allowing for a full examination of the effect of the technology on the entire organization.

Costs consider all expenses necessary to deliver the proposed value, or benefits, of the product. The cost category within TEI captures incremental costs over the existing environment for ongoing costs associated with the solution.

Flexibility represents the strategic value that can be obtained for some future additional investment building on top of the initial investment already made. Having the ability to capture that benefit has a PV that can be estimated.

Risks measure the uncertainty of benefit and cost estimates given: 1) the likelihood that estimates will meet original projections and 2) the likelihood that estimates will be tracked over time. TEI risk factors are based on “triangular distribution.”

The initial investment column contains costs incurred at “time 0” or at the beginning of Year 1 that are not discounted. All other cash flows are discounted using the discount rate at the end of the year. PV calculations are calculated for each total cost and benefit estimate. NPV calculations in the summary tables are the sum of the initial investment and the discounted cash flows in each year. Sums and present value calculations of the Total Benefits, Total Costs, and Cash Flow tables may not exactly add up, as some rounding may occur.